

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE OF ECONOMICS & STATISTICS
VIKAS BHAWAN-II, 3RD FLOOR, 'B' WING,
UPPER BELA ROAD, NEAR METCALF HOUSE, DELHI-110054
Tel.: 011-23812835 FAX: 011-23812851, E-mail: jddes.delhi@gov.in

Dated:

No.F.1/30/2020/DES/Estt./

To

The Secretary,
Public Grievances Commission,
Govt. of NCT of Delhi,
M-Block, Vikas Bhawan,
I.P. Estate, New Delhi-110002

Sub.: Regarding Strengthening of Machinery for Redressal of Public Grievance (CPGRAMS).

Sir,

Kindly refer to this Directorate's letter No. 611-12 dated 9/5/2023 (copy enclosed) vide which Sh. Surendra Kumar, Deputy Director was nominated as Nodal GRO for Redressal of Public Grievance (CPGRAMS).

In this regard, I am directed to inform you that Sh. Surendra Kumar, Deputy Director had been retired from this office on 30.4.2025 and Smt. Rekha Verma, Deputy Director has been nominated as Nodal Officer for the said purpose in place of Sh. Surendra Kumar, Deputy Director. The details of new Nodal Officer is enclosed herewith for your further necessary action.

This issues with the prior approval of Competent Authority.

Your faithfully,

Encl.: As above.

(Bal Krishna)
Assistant Director (Admn.)

Dated: 13/5/2025

No.F.1/30/2020/DES/Estt./ 211-14

Copy to:

1. PA to Director/HOD (DES).
2. Officer concerned.
3. System Analyst, EDP Cell (DES) with the request to upload and update on the website of Directorate of Economics & Statistics, Govt. of NCT of Delhi.

(Bal Krishna)
Assistant Director (Admn.)

FORMAT

Name of Department: Directorate of Economics & Statistics, GNCTD		
Address of Department: Directorate of Economics & Statistics, Vikas Bhawan-II, 3 rd Floor ('B'-Wing), Upper Bela Road, Civil Lines, Delhi-110054		
(A)	Nodal Grievance Resolution Officer (NGRO)	
(i)	Name of Nodal GRO	Mrs. Rekha Verma
(ii)	Designation	Deputy Director
(iii)	Office Address	Directorate of Economics & Statistics, Vikas Bhawan-II, 3 rd Floor ('B'-Wing), Upper Bela Road, Civil Lines, Delhi-110054
(iv)	E-mail ID	rekha.verma25@nic.in
(v)	Mobile No.	9999055993
(vi)	Office Contact No.	011-23812856



(Signature of HOO)

Name: Sh. SHAN-E-ALAM

Designation: Joint Director/HOO